

# STUDENT SERVICES

## Career Services

OSU Career Services offers comprehensive and inclusive career support to the Cowboy family, while making OSU a top talent hub. The goal of OSU Career Services is to create valuable connections and offer life-changing career opportunities for OSU students and alumni.

The department assists students one-on-one in exploring academic majors and careers, provides insight into securing part-time jobs, hosts nearly a dozen specialized career fairs each year, and organizes connection sessions for students and alumni to interface with employers. Through campus recruiting, students and alumni have access to employment opportunities with thousands of employers across the United States and beyond. Additionally, students receive support with other career-building activities, including career exploration, job shadowing, leadership and volunteer experiences to develop the skills necessary for future employment.

Career development activities, including help in identifying a major well suited to a student's interests, skills and abilities are facilitated by career coaches available in each academic college and the central career services office. Career coaches utilize various career and personality assessments, followed by one-on-one appointments to offer personal insight to foster professional growth. Students can work with a career coach throughout their collegiate career to build professional application materials as they explore internships, full-time employment or graduate and professional school. In addition to individual consultations, career services offers mock interviews, career-related workshops and other professional development programming. All of these services continue as students graduate and become members of the OSU Alumni Association.

Students and alumni can utilize the Job and Interview Portal, located on the departmental website, <https://careerservices.okstate.edu>, to search for jobs and upload their information to allow recruiters to find them. On the Job and Interview Portal employers interested in hiring OSU students and graduates post opportunities for full-time jobs, internships, co-ops, federal work-study positions and part-time jobs. Additional job search and preparation tools such as Interview Prep, GoinGlobal, Career Shift and other job search resources and assessments are accessible through <https://careerservices.okstate.edu>.

OSU Career Services offers several free and discounted job search supplies to enhance students' professional image including resources that answer frequently asked questions pertaining to success in the job search, as well as free resume paper and thank you notes to use at career fairs and networking events. Products like portfolios and business cards are also available at a substantial discount for student use from the OSU Career Services office located in 360 Student Union.

## CampusLink

CampusLink is OSU's student organization database offering information about over 400 student groups at OSU and an event calendar. Every student should login to CampusLink and set up their profiles since this is also where all campuswide elections are held. To login, go to <https://campuslink.okstate.edu> and use your okstate.edu email and password.

## Fraternity & Sorority Affairs

Oklahoma State University's award winning fraternity and sorority community is comprised of members of four governing councils:

Interfraternity Council, Multicultural Greek Council, National Pan-Hellenic Council and Panhellenic Council. While the fraternal community at Oklahoma State University began more than one hundred years ago, its impact continues to flourish on campus. Today, more than 4,000 students are strong and vital members of the OSU fraternity and sorority community. We are proud to have a thriving system on campus with numerous, diverse nationally-recognized fraternities and sororities represented.

Our fraternity and sorority community offers students a unique opportunity to have a balanced college life with a focus on academic excellence, brotherhood/sisterhood, community service and responsible social interaction. Greek affiliation also allows students to make lasting friendships with individuals with similar ideals and common purposes. For more information, visit our website at <http://gogreek.okstate.edu>.

## Honor and Service Organizations

OSU offers opportunities for personal and professional development through many nationally-affiliated honor and service organizations. These organizations provide opportunities for leadership and program development, new friendships and recognition of achievement. University-wide organizations include:

- Mortar Board (junior and senior honor society) (<https://campuslink.okstate.edu/organization/mortar-board/>)
- National Society of Collegiate Scholars (<https://campuslink.okstate.edu/organization/national-society-of-collegiate-scholars/>)
- Order of Omega (<https://campuslink.okstate.edu/organization/order-of-omega/>) (honor society for sorority and fraternity members)
- Phi Kappa Phi (<https://www.phikappaphi.org>) (national honor society for seniors and graduate students)

(See college sections for organizations within each college.) Also on campuslink at <https://campuslink.okstate.edu/organizations> (<https://campuslink.okstate.edu/organizations/>).

## International Students and Scholars

The Office of International Students and Scholars (ISS) is a unit within OSU GLOBAL that provides assistance to more than 1,500 international students, scholars, and their dependents at OSU. OSU hosts students and scholars from more than 90 countries. ISS helps international students and scholars achieve their educational objectives by assisting with U.S. immigration regulations and opportunities provided for international visitors. This includes opportunities such as degree related internships, on-campus employment eligibility, immigration processing of appropriate documentation, interactions with embassies, and consulates as well as possible post-degree employment opportunities. ISS also works with academic units across the campus to provide a safe and welcoming academic environment for the international community at OSU.

ISS provides services to newly arriving international students and scholars including coordination of initial check-in, immigration registration, new international student and scholar orientation, on-campus employment eligibility processing, assistance with connecting to other student organizations, and leadership opportunities. ISS regularly communicates with OSU's international student body through a weekly listserv and the ISS website. In addition, ISS provides a variety of seminars on issues relevant to the needs of the campus community. ISS also provides services to students who are under contract from a third-party agencies or governmental sponsorship. For more details on these

services, please visit the Sponsored Student Services link on the ISS website.

One of the ways that ISS supports cultural events and activities is through the sponsorship of the International Student Organization (ISO). ISO provides leadership opportunities through multiple programs that encourage international student integration into campus life. Those programs allow international students to present their respective cultures to the OSU and Stillwater communities. ISO is the parent organization to nearly 20 Area Clubs that represent a variety of nationalities. For more information on ISO International Area Clubs please visit <https://campuslink.okstate.edu/organization/international-student-organization> (<https://campuslink.okstate.edu/organization/international-student-organization/>).

ISS is located at 309 Wes Watkins Center.

Office of International Students & Scholars  
OSU GLOBAL  
Oklahoma State University  
309 Wes Watkins Center  
Stillwater, OK 74078  
Phone: 405-744-5459  
Email: [iss@okstate.edu](mailto:iss@okstate.edu)  
Website: [iss.okstate.edu \(https://lcl.okstate.edu/iss/\)](https://lcl.okstate.edu/iss/)

## Lectures

Oklahoma State University, through its academic organizations and student groups, has a significant number of speakers each year, enriching the intellectual life on campus. Individuals, from both off-campus and on-campus, share their expertise with faculty, students, staff and town's people on a wide variety of topics.

Many of the academic units as well as student groups invite speakers to their meetings in order to enhance the educational component of the University. These lectures are generally of interest to specific academic areas, rather than to the general campus.

The Student Government Association, through its Speaker's Board, brings major figures in politics, entertainment, and business to campus. The purpose of the Speaker's Board is to bring speakers of a high caliber to OSU's campus in order to spark the imagination and interest of the student body. Other student organizations conduct active lecture programs concerning their areas of interest.

## Non-Traditional Student Services

The primary goal is to assist nontraditional students, anyone with at least a two-year break in education, by providing support, information and referrals. The coordinator serves as a resource person for the entire campus community and seeks to raise the awareness of faculty, administrators and students with regard to the needs of this special group. All nontraditional students are encouraged to stop by Campus Life in 211 Student Union to discuss their concerns or questions.

## The Center for Ethical Leadership

To meet the leadership challenges of the 21st Century, Oklahoma State University's Center for Ethical Leadership develops and prepares students to be creative, ethical, inclusive and effective leaders. Through the collaborative efforts of a variety of academic and student affairs' programs and staff, the mission of the Center for Ethical Leadership is

to create, administer and facilitate the following leadership development activities for OSU students:

- Multidisciplinary instruction and scholarship in leadership and ethics
- Opportunities to experience, meet and interact with a variety of significant leadership speakers
- Co-curricular and service-learning field experiences
- International leadership study abroad opportunities

The Center's Programs are divided into Curricular, Co-Curricular, and Recognition Programs. In the Curricular Programs we administer President's Leadership Council, McKnight Leader/Scholar Program, The Leadership Study Abroad Program and The Leadership Minor Program. In the Co-Curricular Program we offer The Emerging Leaders Program (LEAD), and the Leadership-in-Residence Speaker Series. Every spring semester as part of our recognition programs we acknowledge and celebrate leaders through the Oklahoma State University's President Leadership Recognition Reception. Find us at <http://leadership.okstate.edu/>.

## Camp Cowboy

Camp Cowboy is an exciting three-day program that gives students a glimpse at life as a Cowboy at Oklahoma State University before the Fall semester begins! While attending Camp Cowboy, students will engage in team building activities with fellow incoming students, learn campus resources from upperclassmen counselors, and learn the history and traditions of being an Oklahoma State Cowboy.

Students who attend Camp Cowboy are more likely to be involved and stay engaged in various on-campus activities throughout their time at OSU because participants:

- Build relationships with outstanding student camp staff who help them find connection points and provide peer-to-peer guidance on how to excel as a Cowboy
- Develop a sense of community with fellow Cowboys entering their first semester at OSU
- Start Fall semester with the knowledge of campus-wide expectations, history and traditions, including the Land Grant mission, the Cowboy Code, and key campus and Stillwater activities
- Learn about co-curricular resources that keep them informed of leadership opportunities around campus

For more information, visit our website at <http://campcowboy.okstate.edu>.

## Office of Parent and Family Relations

The Office of Parent and Family Relations advises parents, guardians, and family members of OSU students and responds to questions and concerns regarding students' developmental issues. The office also administers the Cowboy Parents scholarship, provides programming during New Student Orientation and sponsors two family weekends each year; Dad's Day in the fall semester and Mom's Day in the spring. Parents and family members can stay informed about important OSU dates, deadlines, and upcoming events by subscribing to the monthly Cowboy Parents newsletters at <http://parents.okstate.edu/>.

## Religious Life

Campus religious centers, supported by state and national church bodies specifically to serve the University community, provide opportunity for worship in both traditional and contemporary services; religious

education commensurate with higher learning for the development of the whole person; counseling that maintains a spiritual basis for the cohesion and meaning of life; and social activities which allow relationships and life views to deepen. The religious centers have strategic locations close to campus and, in addition to their own ministry, coordinate many of their efforts with each other, other campus religious organizations and through the Interfaith Council.

## Student Volunteer Center

Since the Student Volunteer Center's inception in 1984, Oklahoma State University students have served at hundreds of non-profit agencies, building a reputation of civic responsibility within higher education and other communities in Oklahoma. Working together toward a common goal, the Student Volunteer Center has had an impact on communities worldwide. The focus of the Student Volunteer Center is to provide OSU students purposeful volunteer opportunities to give back to our community. Working with local, state and national non-profit agencies, students at Oklahoma State University are provided with opportunities to grow and excel through meaningful hands-on involvement in service, research and academic activities. Through information sessions and an annual part-time work and service fair, a traditional fall event, the Student Volunteer Center keeps students informed about upcoming events and needs in the local community. Through civic engagement participation, students learn and develop through active participation in thoughtfully organized service experiences that meet actual community needs. Undergraduates, if you have 400 cumulative impacts and hours at your graduation semester, you can apply for the exclusive Orange C.O.R.D. Transfers and Graduates, if you have 100 cumulative impacts and hours per year you are at OSU, you can apply for the exclusive Orange C.O.R.D. The Student Volunteer Center continues to enrich lives of our community members through intergenerational and interpretive service projects.

For further information, please visit the Student Volunteer Center website. (<https://campuslife.okstate.edu/student-volunteer-center/>)

If you are looking for volunteer opportunities or are needing to log your impacts, please visit GivePulse (<https://givepul.se/b1zwh/>), as a student you are able to login with your okey credentials.

## Student Union Activities Board

SUAB is the premier programming board at Oklahoma State, enriching OSU through cultural, entertainment and recreational activities. Students in SUAB coordinate events that are as diverse in nature as the students at OSU, such as movies, bingo, karaoke, murder mystery dinners, laser tag, OSU's largest Talent Show, the Spirit Walk and Dragonfly, as well as many other events. It is one of the most active campus organizations at OSU. Find us at <http://suab.okstate.edu/>.

## Housing and Residential Life

Leon McClinton, Jr., PhD—Director of Residential Life  
Shannon Baughman—Associate Director of Operations: Conferences, Facilities, and Marketing  
Elizabeth Carver-Cyr, EdD—Associate Director, Family and Graduate Student Housing  
Mumbe Kithakye, PhD—Assistant Director, Residential Living  
Sally Knott—Assistant Director of Administrative Operations  
Mary Mach—Assistant Director, Residential Living  
Paola Ortega—Assistant Director, Residential Living  
Enrique Sanchez—Assistant Director, Operations

The Department of Housing and Residential Life offers 33 residence halls, six family-first neighborhoods, several special interest housing options and countless leadership activities for residents. Students who live on campus graduate earlier and maintain higher grades than their off-campus counterparts. More than 500 students are involved in planning and leading educational, recreational and social activities within the halls.

First-year students are required to live in campus-approved housing. Students are expected to comply with university policy. Students who are required to live on campus will automatically be billed and assigned if they fail to submit a housing contract. Subject to verification and authorization by the university, students will be given permission to live off campus provided any one of the exemption categories listed is satisfied:

- A student is residing and continues to reside in the established primary residence of her/his parents (or legal guardian) if it is within a 30-mile radius of OSU. The parents must have established their primary residency at least six months before the request for an exemption. Legal guardianship must have been established by the court of law at least one year before a request for an exemption to be considered. Submit the Freshman Residents Requirement (exception form) (<https://reslife.okstate.edu/policies/undergraduate-singles-handbook/housing-exemption.html>) to qualify.
- A student is married or has dependent children living with the student;
- A student is 21 years of age or older on or before the first day of classes of the initial semester of enrollment;
- A student has completed 28 or more hours of academic credit before the student's enrollment or re-enrollment. Credit earned by exam (Advanced Placement, CLEP, ACT, SAT) and hours received from concurrent high school credit are not considered;
- A student has served in active military service, as verified by a discharge certificate (DD214);
- A student presents sufficient evidence of an extreme medical condition, as documented by her/his treating physician for which on-campus accommodations cannot be made.
- A student presents sufficient evidence of an extreme financial hardship condition based on similar guidelines as for Financial Aid.
- A student presents sufficient and satisfactory evidence of extreme or unusual hardship that will be intensified by living in the residence halls.

All accommodations are rented on a contract date priority basis. While there is no deadline to apply for housing, prospective students are encouraged to return their applications and contracts at least nine months before the desired occupancy. This will improve the chances of receiving the preferred on-campus housing location.

## Traditional Halls, Suites, Deluxe Suites and Apartments

OSU offers four living styles to choose from when picking a place to live: traditional/modified traditional halls, suites, deluxe suites and apartments offer a variety of living accommodations. Traditional residence halls include Iba, Parker, Stout and Wentz Halls. University Commons features three modified traditional buildings offering housing for women in University Commons North, and all gender housing in University Commons South and University Commons West. Suites are available in Bennett Hall along with the six buildings that comprise The Villages. Deluxe suites units are also offered in Bennett, Booker-Stinchcomb, Patchin-Jones and Zink-Allen Halls. Apartments can be found

in Bost, Carreker East, Carreker West, Davis, Kamm, Morsani-Smith, Payne Ellis, Peterson-Friend, Sitlington and Young Halls.

All halls are open continuously throughout the academic year. Year-round housing (a nine-month academic lease plus a summer lease) is available as well. Residents may come and go during breaks and holidays.

Studies show that living on campus can be more affordable than living off campus. Some students save as much as \$500 per academic year by living on campus. Just one bill pays for a student's rent, meal plan and all utilities including cable TV and Internet connection. Rates rarely increase during the academic year, even when roommate(s) move out.

Students are offered several lifestyle options. University Commons North houses women only. All other halls are co-ed. Residential Life offers numerous Living Learning Programs for students to consider when choosing their housing options. The LLPs are developed as partnerships and provide housing, programming, and faculty interactions based on major or area of interest. A complete list of all Living Learning Communities may be found at [reslife.okstate.edu](https://reslife.okstate.edu) (<https://reslife.okstate.edu/>).

In every residence hall there is a well-trained, professional staff member to coordinate the day-to-day operations of the building, as well as student staff whose primary function is to see that students benefit educationally from their residential living experience. Each floor or wing has a live-in student staff member, the community mentor, who is responsible for assisting and guiding the residents. Student staff members are undergraduate students specially trained in all aspects of residential area living with the experience and knowledge to answer questions and act as an advisor for student governments and programs.

## Family and Graduate Student Housing

Over 500 apartments are available to serve students in the following priority: families, single graduate students, and single, upper-class undergraduate students. Priority is given to those single students who have lived in the residence halls.

Apartments are two-bedroom units with optional furnishings. The apartments are equipped with Ethernet and wireless internet, cable television, off-street parking, play areas and two community laundry facilities.

School bus transportation is provided to the Stillwater High, Junior High and Middle schools, and to Westwood and Will Rogers elementary schools.

The Family Resource Center, located in the Family and Graduate Student Housing area, offers a variety of programs to meet the needs of the residents. These programs vary depending upon the needs of the clientele. Typical programs include: English as a Second Language class (ESL), after-school programs, children's programs, as well as cultural and social gatherings.

Family and Graduate Student Housing provide an on-site staff member, an Apartment Assistant (AA), who is readily available to the residents. Each AA has responsibility for about 90 apartments. The AA's duties include helping residents resolve conflicts, meet neighbors and find appropriate community services. They also provide information about the facilities and the University, and provide referrals to appropriate University offices for residents' needs. The AA can be a very helpful person for all residents.

To read more about the types of housing offered, compare options and rental rates, and take a 360-degree virtual tour, please visit the website at [reslife.okstate.edu](https://reslife.okstate.edu) (<https://reslife.okstate.edu/>). For further information or questions, please contact the OSU Housing and Residential Life Office, Iba Hall, Stillwater, OK 74078, 405-744-5592.

## Disability Accommodations

All types of residence halls and many Family and Graduate Student apartments offer housing for students who have impaired mobility. Upon notification, the Department of Housing Residential Life routinely modifies rooms and apartments to meet an individual's special needs. This modification may take several months, so advance notification is critical. Modifications are also available for those with hearing impairments, including bed shakers, strobe lights, and doorbells.

## Residence Hall Student Organizations

Residence halls are popular places to live on the OSU campus. The housing and food service programs have a proud tradition of excellence recognized nationwide. Much of the success of the residence halls is the strong and vital student government system consisting of floor governments, councils for each hall or complex and the Residence Halls Association, which represents all halls on campus.

All residence halls on campus combine to form the Residence Halls Association (RHA). The Residence Halls Association acts as the voice of residential area students to the University administration concerning policies and regulations, and coordinates campus-wide activities for the enrichment of residential area living. Each hall has its own elected officers and constitution, and is a part of the RHA system of representative government. There are numerous opportunities for involvement in the halls, such as floor officer, social committees, food committees, and sports and athletic activities.

The Prepare to Program Conference is designed to provide incoming students the opportunity to learn about leadership opportunities in the residence halls. To date over 700 students have participated in this leadership development program.

## Students With Children

Information on child care in the Stillwater community is available at the following locations on campus:

Family Resource Center, 719 N. Walnut, 405-744-6539  
Non-Traditional Student Services, 211 Classroom Building, 405-744-5488  
Non-Traditional Student Organization, 211 Student Union, 405-744-7508

## Enterprise Information Technology

Enterprise Information Technology (EIT) creates and manages the OSU/A&M technology infrastructure and provides services such as software, ID cards, wired and wireless networks, walk-in computer labs, virtual labs, email, multifactor authentication, file storage, a learning management system and others.

For questions or additional information, visit the EIT website at [it.okstate.edu](http://it.okstate.edu) (<http://it.okstate.edu>) or contact the EIT help desk by calling 405-744-HELP (4357) or emailing [helpdesk@okstate.edu](mailto:helpdesk@okstate.edu). Visit Enterprise IT in person in 421 Classroom Building on the Stillwater campus.



## Service Access

Access to EIT services is managed through the O-Key system. O-Key organizes identity data and roles to assign the correct access to the appropriate resources at the right times. Individuals use O-Key to manage passwords, emergency alert preferences, missing contact information and more.

## Video Conferencing

Zoom is available to all OSU students, faculty and staff through their O-Key login. Zoom is a cloud-based video conferencing application that allows you to set up virtual video and audio conferencing, webinars, live chats, screen-sharing, and other collaborative capabilities, all while conducting live chats — and it lets you record those sessions to view later. Alternatively, Microsoft Teams offers a video conference feature that can be used as part of the Microsoft 365 suite.

Learn more about Microsoft Teams at OSU: [it.okstate.edu/services/microsoft-teams](http://it.okstate.edu/services/microsoft-teams) (<http://it.okstate.edu/services/microsoft-teams/>).

Learn more about Zoom at OSU: [it.okstate.edu/services/zoom](http://it.okstate.edu/services/zoom) (<http://it.okstate.edu/services/zoom/>).

## Collaboration Tools

Microsoft Teams is the centerpiece for collaboration at OSU as part of the Microsoft 365 suite offered to all students, faculty and staff. Microsoft Teams offers chat, audio and video meetings, and collaborative file sharing services. Microsoft Teams integrates with the Office 365 subscription applications and other products via extensions.

Learn more: [it.okstate.edu/services/microsoft-teams](http://it.okstate.edu/services/microsoft-teams) (<http://it.okstate.edu/services/microsoft-teams/>).

## ID Cards

The ID card is the physical extension of the O-Key information. ID cards are used for on-campus purchases, meal plan transactions, borrowing library items, riding the off-campus Stillwater bus without charge, entering selected events, entering secured doors if permitted, and accessing the Colvin Recreation Center.

Learn more: [it.okstate.edu/services/id-card-services](http://it.okstate.edu/services/id-card-services) (<http://it.okstate.edu/services/id-card-services/>).

## Email and File Storage

Email is provided to all employees and students. Cowboy Mail, OSU's email service provided by Microsoft Office 365 contains generous file storage options through Microsoft OneDrive and offers access to other Microsoft Office products and communication tools.

## myOKSTATE Banner Portal

The myOKSTATE Banner portal ([my.okstate.edu](https://my.okstate.edu) (<https://my.okstate.edu>)) is a single-access point for most university administrative systems and services. Users find applications and information specific to them, such as enrollment, housing, academic records, employment records and more.

## Multifactor Authentication

Multifactor Authentication (MFA) plays an important role in helping keep OSU accounts and services protected by providing a second layer of authentication to accounts. DUO is the MFA system used at OSU.

DUO is available as a downloadable application for mobile devices. Alternatively, passcodes are receivable by text message. All users are required to set up MFA.

Learn more: [it.okstate.edu/services/multi-factor-authentication](https://it.okstate.edu/services/multi-factor-authentication) (<https://it.okstate.edu/services/multi-factor-authentication/>).

## Learning Technologies

Canvas is the learning management system used at OSU. It allows students to access lecture notes, course activities, assignment submissions, quizzes, grades and discussions.

Instructors have two additional tools available to use in conjunction with Canvas: Respondus Lockdown Browser (RLB) and Turnitin. RLB is a specialized browser that limits the online testing space by preventing test-takers from wandering to other websites and functions on the computer in use. Turnitin compares student assignments against millions of web pages to detect plagiarism.

## Computer Labs

EIT computer labs contain desktop computers, printers, scanners, standard software suites and specialized software. Instructors can reserve selected labs for classroom use. Printing is available. More information is available at [labs.okstate.edu](http://labs.okstate.edu) (<http://labs.okstate.edu/>).

Virtual Labs is the internet-based version of the physical IT computer labs and hosts the same software. Students reach Virtual Labs by going through [desktop.okstate.edu](https://desktop.okstate.edu) (<https://desktop.okstate.edu/>). This site also provides connections to other on-campus computing resources.

## Network

The Network and Telecommunications Service team offers the OSU community access to wired and wireless network connections. Network access availability is determined by students' enrollment status or employees' employment status.

The secure wireless network option for students and employees is Eduroam, which is accessible at most higher education institutions in the United States and internationally. Additionally, wired connectivity and Eduroam are available across all OSU/A&M campuses.

## Virtual Private Network (VPN)

OSU has an internal network that allows access to many applications that are unavailable through other internet connections. Employees, faculty, and students can connect to the OSU network from their home computers using OSU's VPN, which securely encrypts the connection from a computer to OSU's network.

Learn more: [it.okstate.edu/services/osuvpn](https://it.okstate.edu/services/osuvpn) (<https://it.okstate.edu/services/osuvpn/>).

## Software Distribution Center

The Software Distribution Center (SDC) hosts much of the software available to OSU students, staff and faculty. Availability is dependent upon each user's role with OSU. The Software Distribution Center is located at [sdc.okstate.edu](http://sdc.okstate.edu) (<http://sdc.okstate.edu/>). In addition to the SDC, the full Microsoft Office 365 software suite is available for download to students, faculty, and staff through their Office 365 email accounts.

## Remote Printing

Remote printing is a technology that lets users send a print request from anywhere to an on-campus remote print station. The user signs into the print station, selects the documents for printing and collects them

from the adjoining printer. Print jobs are held for six hours. Print station locations can be found by visiting [it.okstate.edu/services/remote-printing](https://it.okstate.edu/services/remote-printing) (<https://it.okstate.edu/services/remote-printing/>).

## EIT Helpdesk

The EIT Helpdesk assists students and employees with technology questions and issues. Students and employees can get help with software issues on personally owned computers and devices by taking them to 421 Classroom Building for in-person assistance. Additional help is available by phone and email.

Contact the EIT help desk by calling 405-744-HELP (4357) or emailing [helpdesk@okstate.edu](mailto:helpdesk@okstate.edu).

## Parking and Transportation Services

Steve Spradling—Director of Parking and Transportation Services  
Jay Doggett—Manager, Parking and OrangeRide Bicycle Rental and Repair

Joesph Bailey—Manager, Transit

### Vehicle Registration and Parking Regulations

Any motor vehicle parked on University property between the hours of 5:00 a.m. and 5:00 p.m., Monday through Friday, must display a valid OSU paid parking permit or pass. The color and type of permit indicates the area where the vehicle may be parked. Use of a motor vehicle on University property is a privilege, not a right, and is made available only under the policies established in the University Parking and Traffic Regulations manual currently in effect. Any vehicle driven or parked on the campus of the University by an OSU student or employee should be registered with the OSU Parking Services.

The purpose of these regulations is to expedite the safe and orderly conduct of University business and to provide parking facilities in support of that function within the limits of available spaces. Purchase your permit online at <https://parking.okstate.edu/>; new faculty or staff, vendor, handicap, university vehicle, carpooling, retiree, construction, registration, visitor or special permits must be purchased in person at the Parking and Transportation Services office. A copy of the OSU Parking Rules and Regulations booklet is available from the Parking Services office, 1006 West Hall of Fame on the corner of Monroe and Hall of Fame; or view online at <https://parking.okstate.edu/>.

**Bicycle registration** with the OSU Department of Parking and Transportation Services is advantageous in the event the bicycle is stolen or lost. When bicycles are recovered by the department they are checked against bicycle serial numbers maintained in the registration files for return of the bicycle to the rightful owner. Permits are free of charge and can be obtained in-house or online (shipping fees will apply). Prior to obtaining a permit you are required to review safety guidelines before registering your bicycle. You can view the tutorial, and take the quiz online at <https://shuttle.okstate.edu/parking/bikesafetyquiz/video> (<https://shuttle.okstate.edu/parking/bikesafetyquiz/video/>).

### OrangeRide Bicycle Rental and Repair

OrangeRide is a bicycle rental program being offered to promote affordable and convenient transportation to the campus and Stillwater community. The shop, which is located on the west end of the Multi-Modal Terminal, will be open Monday-Friday offering rentals on a daily, weekly, or by semester basis. In addition to bicycle rental, the shop will also provide basic bicycle repair for personally owned bicycles. (405) 744-BIKE

## Transit Services

The BUS is the campus and community transit service operated by the Department of Parking and Transportation Services. The BUS offers fixed route transit and on-demand paratransit service year-round. Bus transportation is available from 6:30 a.m. until 10:30 p.m. Monday through Friday during the school year and 6:30 a.m. until 7:00 p.m. during the summer. Route and time information are available at the Parking and Transit Services office or online at [www.transit.okstate.edu](http://www.transit.okstate.edu) (<https://shuttle.okstate.edu/Account/Login/?ReturnUrl=%2FReserve%2FIndex>).

THE BUS also offers an online bus tracking system at <http://thebus.okstate.edu/> where you can select a route and identify where the buses are on route in relation to your location, available on your desktop and mobile device (Android and iPhone apps).

## Tulsa Shuttle

BOB, OSU's Big Orange Bus, is a shuttle service between the Stillwater and Tulsa campuses. There are nine round trips daily from each campus Monday - Thursday; seven round trips on Friday. It is open to current students, staff and faculty and is now open to the public. The cost is \$7.50 one way for students; and \$13 one way for faculty/staff and public. Reservations can be made at <https://shuttle.okstate.edu> or in person: Stillwater at the Shuttle office in 1006 West Hall of Fame, at the corner of Hall of Fame and Monroe, Monday - Friday 8:00 a.m. to 5:00 p.m., or in Tulsa at the North Hall Information Center, Monday - Thursday from 7:00 a.m. to 6:00 p.m. and Friday from 7:00 a.m. to 5:00 p.m. In Stillwater, call 405-744-7100 and in Tulsa call 918-594-8332.

## University Counseling Services

University Counseling Services (UCS) provides a broad range of services and programming to meet the dynamic and diverse mental health needs of college students. UCS houses the Student Counseling Center, Alcohol and Substance Abuse Center, and the Reboot Center. UCS is committed to supporting students' personal and academic development by holistically addressing needs such as their emotional, social and physical well-being.

The Student Counseling Center and the Alcohol and Substance Abuse Center provide confidential, professional mental health counseling for students. Common areas of concern addressed include stress, anxiety, depression, eating disorders, substance abuse, interpersonal relationships, academic functioning, and self-exploration. These centers offer individual and group counseling, a walk-in clinic, after-hours mental health crisis management via 1-855-CALLSAM, access to online therapeutic services, and outreach programming such as grief support and programs tailored to specific populations or groups. Students may schedule services by calling 405-744-5458 or visiting 320 Student Union.

The Reboot Center provides stress management services to students, faculty and staff. The Reboot Center is an inviting space to relax, recharge and refocus to calm the mind and the body amidst the hustle and bustle of college life. The dogs of Pete's Pet Posse also make frequent visits to the Reboot Center throughout the semester.

## Americans With Disabilities Act (ADA) Compliance Program Office of Equal Opportunity

OSU is committed to improving the full and nondiscriminatory participation in all aspects of campus life for individuals with disabilities. Considerable progress has been made to enhance ADA access to OSU

programs, services, facilities and grounds. Students with disabilities are encouraged to help with such efforts by identifying and reporting barriers and other access issues encountered throughout the University Community to the Office of Equal Opportunity. Any student who believes they have experienced discrimination on the basis of a disability can seek resolution through the Equal Opportunity Officer. For more information, contact the Office of Equal Opportunity, 408 Whitehurst, 405-744-9153 or by email address at [eeo@okstate.edu](mailto:eeo@okstate.edu).

## Student Accessibility Services

Student Accessibility Services (SAS) at Oklahoma State University offers academic, housing, and dining support to students with disabilities attending the OSU Stillwater and NOC Stilwater campuses. Student Accessibility Services is committed to providing a community that ensures full participation for students. Additionally, Student Accessibility Services is a resource for faculty and staff members. Appropriate services are determined on an individualized basis and may include housing or dining accommodations, accessible textbooks, classroom access, testing accommodations, assistive technology, reduced course load and other services based on disability-related need.

## Reduced Course Load Accommodation

A reduced course load accommodation generally provides the same services, benefits, and responsibilities as full-time students, including eligibility for undergraduate honor rolls (notwithstanding the usual 12-hour requirement of University Academic Regulation 6.11), university-sponsored scholarships, student housing, and participation in university-sponsored clubs and activities. Taking less than 12 hours in a fall or spring semester, even with a reduced course load accommodation, may have implications on financial aid, veteran education benefits, visa status, athletic eligibility, and timely progress toward graduation. Students are encouraged to consult their academic advisor and pertinent campus offices before requesting a reduced course load accommodation to understand potential consequences.

Students can initiate a request for services by contacting Student Accessibility Services located in the Seretean Wellness Center Office #103A, phone 405-744-7116, fax 405-744-8380 or VP 405-571-9860 or by email at [accessibility@okstate.edu](mailto:accessibility@okstate.edu).

## University Dining Services

When it comes to food, it's all about choices - and with nearly 30 unique dining options, there's something for every Cowboy. From national franchises to local favorites, healthy meals to indulgent snacks, the possibilities are endless. Whether you want an early-morning coffee or need a late-night snack, we've got it covered. We recognize that our students have varying needs and tastes when it comes to food; that is why we offer some of the most flexible plans in the nation.

Being a part of "America's Healthiest Campus" means there are always well-balanced, nutritious options for our customers. Our Choose Orange food labeling program encourages students to choose healthier options while dining on campus by easily identifying better-for-you choices without having to read a nutrition label. The program is based on the U.S. Dietary Guidelines and qualified items are identified by the Choose Orange icon.

**All freshmen living on campus are required to have a meal plan at the bronze level or higher.** Campus meal plans are available to on- or off-campus students, as well as any staff or faculty member.

## How our Meal Plans Work

Two weeks before the start of each semester, your meal plan amount is automatically loaded on your student ID, which can be swiped at any dining outlet on campus like a debit card. You can immediately spend as much or as little as you want, whenever you want and your balance declines as you make purchases.

Your meal plan is valid anywhere you can eat or drink on campus, including on-campus sporting venues. Each item on campus has a dollar value associated with it, and you are only charged that specific amount each time you use your meal plan to dine on campus—no "blocks," "meals" or limits!

Didn't use your full meal plan this semester? No worries! 100% of your remaining balance at the end of the fall semester will roll over to the following spring semester with a valid meal plan contract. Rollover is only available from fall to spring semester within same academic year (this does not include the non-contract G plan). To learn more about everything UDS has to offer, please visit [dining.okstate.edu](https://dining.okstate.edu) (<https://dining.okstate.edu>). For meal plan questions, call 405-744-4920, email [dining@okstate.edu](mailto:dining@okstate.edu) or visit the Meal Plan office at 301 Student Union.

## Current 2024-2025 Plans

| Meal Plan                                | Meal Plan Rate Per Semester | Dining Dollars Per Semester |
|--|-----------------------------|-----------------------------|
| Platinum                                 | \$2,425 <sup>^</sup>        | \$2,275                     |
| Gold                                     | \$2,155 <sup>^</sup>        | \$2,005                     |
| Silver                                   | \$1,905 <sup>^</sup>        | \$1,755                     |
| Bronze*                                  | \$1,700 <sup>^</sup>        | \$1,550                     |
| Copper                                   | \$1,330 <sup>^</sup>        | \$1,180                     |
| Plan G (Non-Contract)** \$100 Increments |                             |                             |

\*Minimum meal plan for freshmen living on campus.

<sup>^</sup>\$150 operations surcharge per semester to all contracted meal plans to help offset the cost associated with back-end systems and infrastructure, repairs and maintenance, debt service repayment, and major deferred maintenance to support dining service program.

\*\*Option for students who wish to have occasional meals on campus. Starts with a \$100 minimum balance and is loaded in \$100 increments as the student wishes. Full balance will carry from semester to semester.

## University Health Services

University Health Services is an urgent care facility, designed to provide cost-effective, physician-directed health care to students. A list of services provided by UHS includes labs, x-ray, pharmacy and general clinic. A comprehensive list may be found at <http://uhs.okstate.edu>. In the event a medical condition exists that is beyond the scope of the services offered, referrals can be made to a family physician or a local physician in Stillwater. Emergency services are offered by Stillwater Medical Center.

## Health Requirements

All new students are required to complete and submit Immunization records and a health history form found at <https://uhs.okstate.edu/forms.html>. Oklahoma law requires that students report their compliance with certain childhood immunizations: specifically measles, mumps, rubella (MMR), and hepatitis B. Students may submit this information in person at the UHS Health Screening or electronically by logging into

their health portal at <https://okstateportal.pointnclick.com> (<https://okstateportal.pointnclick.com/confirm.aspx>) and authenticate using their O-key login and password. Additional information about immunization compliance may be found at <http://uhs.okstate.edu/>. Failure to comply may prevent future enrollment.

### **Tuberculosis Testing International Students**

All international students are required to be screened for tuberculosis prior to being allowed to complete initial enrollment. This screening must be completed at UHS and will involve a blood sample. If screening indicates TB testing should be performed, the student will be responsible for the cost of testing. No tests from outside the US will be accepted. A chest x-ray film from outside the US does NOT satisfy this requirement. No other test or vaccine will satisfy this requirement.

These steps can be completed at the International Student Health Screenings are held at University Health Services on a walk-in basis on specific dates. These dates can be found in the communications from International Students and Scholars via your OSU email. All records must be printed and in English.

### **Tuberculosis Testing Domestic Students**

Domestic students who meet any of the following criteria need to be screened for tuberculosis:

- Students who have resided outside the U.S. for more than eight weeks continuously, or
- Students with a health/medical condition that suppresses the immune system, or
- Students with known exposure to someone with active tuberculosis disease.

For more information about OSU's Immunization Compliance Policy, visit <https://uhs.okstate.edu/immunizations/>.

## **Mandatory Health Insurance for Non-Immigrant Students**

The Oklahoma State University Board of Regents requires that non-immigrant students maintain health insurance as a condition of enrollment. The premium for the Student Health Insurance Plan will be included on the Bursar account along with tuition and fees for all non-immigrant Oklahoma State University Students. Please note that Oklahoma State University Human Resources does not accept insurance waivers for those who have already purchased their own health insurance. All international students on F and J student visas will be enrolled in the university's insurance. Questions regarding plan details and pricing should be directed towards Oklahoma State University Human Resources.

The insurance premium will be waived for students on Curricular Practical Training who provide documented evidence of health insurance coverage, including medical evacuation and repatriation, by an employer whose plan meets the standards of the Patient Protection and Affordable Care Act. Non-immigrant students employed by OSU and eligible for the OSU employee insurance plan will not be covered by the student plan. Documentation of health insurance through OSU as an employee of OSU must be presented to Oklahoma State University Human Resources.

Students employed by OSU as either Graduate Teaching Assistants or Graduate Research Assistants may receive the Student Insurance

Plan as part of their assistantship. Students should discuss it with their respective academic department in which the assistantship is located.

University Health Services  
1202 West Farm Road  
Stillwater, Oklahoma, 74078  
405-744-7665